

Grooming Contract

Owner Information

Name

Address

Phone

Email

Pet Information

Name

Breed

Sex

Age

Vet:

Medical Conditions:

Behaviour/Temperament:

Additional Notes:

Furr Finesse would like to assure you that every effort will be made to make your dog's grooming experience as safe and pleasant as possible.

Emergencies

- In the event of an emergency, I authorise Furr Finesse to seek immediate and professional veterinary attention by a local vet.
- I understand the veterinary services will be at my expense (Pet insurance is recommended).
- I understand that all attempts will be made to notify me in the event of an emergency.

Coat Condition:

- In the event that my dog's coat is matted, I understand that every attempt will be made by Furr Finesse to perform a de-matting procedure however, if it is too painful for the dog the matts may need to be shaved out.
- I understand that if my dog's coat is severely matted, there is an increased risk for clipper burn and/or cuts to occur.
- I understand that all attempts will be made to prevent this, however in extreme cases, it is unavoidable.
- I understand that matted coats are a result of owners inattentiveness and de-matting will incur an additional fee and extra time.
- Furr Finesse will attempt to contact me prior to this service to notify me before performing this procedure. If contact cannot be made, Furr Finesse will perform a de-matting service as required for the health of the dog.
- In the event that my dog's coat is flea-ridden, I understand that Furr Finesse will bath the dog in a flea wash where an additional fee of \$15 will incur.
- Furr Finesse encourages dogs to be up to date with flea treatments prior to booking in, for the prevention of transferring among our clients.

Health:

- I understand that I will notify Furr Finesse of all medical conditions and behavioural issues prior to booking. Please note, grooming can be stressful for some dogs, so it is important that we are aware of all heart conditions and stress related issues prior to grooming.
- Aggressive dogs may require the use of a muzzle for the protection of both the dog and groomer.
- I understand that if my dog becomes too stressed or dangerous for the groomer to manage safely, Furr Finesse will stop grooming services. The client will be charged for the services provided up to the stopping point.
- I understand that Furr Finesse encourages dogs to be up to date with vaccinations.

Cancellation Policy

- I understand that at least 24 hours notice is to be given for all amendments and cancellations to bookings. If notice is less than 24 hours, a \$30 no show fee will incur.
- I understand if 2 appointments are missed without giving at least 24 hours notice, I must pre-pay prior to scheduling future bookings.
- Any pre-paid appointments or deposits will be non-refundable if cancelled/missed/moved within less than 24 hours notice.

Media:

I understand Furr Finesse will take pictures of my dog for client file purposes. I'm happy for these pictures to be shared to social media.

YES

NO

I have read, understood and agree to the contents of this contract. I authorise this signed contract to be valid approval for future grooming services. I understand that pricing is subject to change.

Owner Signature:

Date:
